

JOE'S TECH

Blue Screen & Crash Guide

Collect useful evidence and isolate hardware, drivers or software.

Use this guide as a safe starting point. Back up important data before repairs, and disconnect power before opening a computer.

Record the failure

- Photograph the stop code.
- Note the exact game or task, temperatures and recent changes.
- Check Reliability Monitor and Event Viewer around the crash time.

Isolation

- Return CPU, GPU and RAM to stock settings.
- Update Windows and the correct device drivers.
- Test memory and storage health.
- Monitor CPU and GPU temperatures under load.

Patterns

- Crashes in one game can point to that game, its anti-cheat or settings.
- Crashes across many workloads more strongly suggest drivers, thermals, memory, storage or power.

When to stop

Stop and seek professional help if you smell burning, see damaged power connectors, find liquid damage, or are unsure about working around electrical components.